

YOUR COVA CARE PLAN

July 1, 2016 through June 30, 2017



YOUR ANTHEM PROVIDER NETWORK

Who's in the network?

- 100% acute care hospitals in Virginia
- 96% providers in Virginia

Network medical and behavioral health providers accept the allowable charge as payment in full after you pay any applicable deductible, copayment or coinsurance. That means lower out-of-pocket costs for you.

Finding an in-network provider is easy!

Go to anthem.com/cova and select Find A Doctor, or call us at **1-800-552-2682** and we'll help you.



JOHN Q. MEMBER		Commonwealth of Virginia	
Identification Number <PREFIX><HCID>			
Group Number	12000000	PCP/Specialist Copay	\$25/\$40
BC/BS Plan	423/923		
Rx Bin	003858		
PCN	A4		
Rx Group	WVEA		
<i>Blue View VisionSM</i>			

BLUECARD[®] FOR COVERAGE OUTSIDE OF VIRGINIA

1-800-810-BLUE (2583)

Your COVA Care plan **includes** the BlueCard Program. It gives you coverage at the in-network level when you need care outside Virginia and internationally. Be sure to present your Anthem identification card when you receive care. The suitcase emblem at the bottom of your card lets providers and hospitals know that your COVA Care plan includes the BlueCard program.



EXTRA FEATURES!

Anthem.com/cova –
your dedicated COVA website

This is your “go to” website for information about your COVA Care benefits and much more. No username or password is needed to access the site. Bookmark this site for anytime you need to:

- Find network providers in Virginia
- Find providers outside of Virginia – BlueCard
- Download the COVA Care Member Handbook
- Learn about your Employee Assistance Program (EAP)
- Get the Flexible Spending Account (FSA) Sourcebook and related tools
- Log in to anthem.com for your personal and secure account information



Go mobile!

Download the Anthem Blue Cross and Blue Shield app from the Apple Store (iOS) or Google Play (Android).



-  **Mobile ID Card**
-  **Estimate your cost for nearly 400 categories**
-  **Find a doctor, urgent care center with convenient GPS-navigation**

LiveHealth Online

No time to wait for a doctor’s appointment? No problem. Your COVA Care plan includes LiveHealth Online. See a doctor anytime, anywhere from your smartphone, tablet or computer. All you need is the LiveHealth app or a computer with a webcam. Your cost for a visit is only \$25 – the same as a PCP visit. Choose your own doctor from a broad network of U. S.



board-certified doctors who average 15 years of experience practicing medicine and are specially trained for online visits.

Next time you or a covered family member is dealing with common health issues including cold and flu symptoms, coughs, sore throats, allergies, and sinus infections, use the LiveHealth Online app or sign up at livehealthonline.com.

Count on service from the heart.

Your dedicated service team has been helping Commonwealth of Virginia employees for more than 40 years. Contact us at **1-800-552-2682** for assistance. **It’s our privilege to serve you.**

