

07/01/2023 Through 06/30/2024

Claim Production

Commonwealth of Virginia

07/01/2023 - 06/30/2024

	Prior Open Claims				New During Period						Closed During Period							Current Open Claims				
Current Claim Adjuster	IND	MO	Other	Total	IND	MO	Other	Total	Re-opened During Period	New Claim Ratio	IND	MO	Other	Total	Closing Ratio	Overall Closing Ratio	IND	MO	Other	Total	Adjusted Total	
Cloud, Audrey	62	98	0	160	0	497	0	497	0	310.6%	13	476	0	489	98.4%	74.4%	58	121	0	179	94	
Compton, Hali	0	0	0	0	0	272	0	272	7	0.0%	1	162	0	163	58.4%	58.4%	11	125	0	136	132.9	
Day, Mitchell	103	2	0	105	72	1	0	73	8	77.1%	79	1	0	80	98.8%	43.0%	118	4	0	122	104	
Dejesus, Sam	56	106	0	162	0	345	0	345	4	215.4%	9	373	0	382	109.5%	74.8%	50	93	0	143	76.5	
Ferrell, Kelli	0	8	0	8	0	1	0	1	0	12.5%	0	3	0	3	300.0%	33.3%	0	0	0	0	0	
Fleming, Stacy	0	0	0	0	0	0	0	0	0	0.0%	1	0	0	1	0.0%	0.0%	0	0	0	0	0	
Fulcher, Stuart	130	2	0	132	101	0	0	101	6	81.1%	95	0	0	95	88.8%	39.7%	134	0	0	134	126.3	
Germain, Jeffrey	0	0	0	0	0	0	0	0	0	0.0%	1	0	0	1	0.0%	0.0%	0	0	0	0	0	
Harris, Pamela	0	11	0	11	0	62	0	62	0	563.6%	0	52	0	52	83.9%	71.2%	0	23	0	23	11.5	
Hsu, Linda	118	1	0	119	47	0	0	47	9	47.1%	56	0	0	56	100.0%	32.0%	123	3	0	126	101.6	
Huang, Kevin	31	88	0	119	0	0	0	0	0	0.0%	0	10	0	10	0.0%	8.4%	0	0	0	0	0	
Hubley, Donna	110	0	0	110	5	0	0	5	0	4.5%	37	0	0	37	740.0%	32.2%	0	0	0	0	0	
James, Terry	0	9	0	9	0	62	0	62	0	688.9%	0	61	0	61	98.4%	85.9%	0	13	0	13	6.5	
Jenkins, Debra	80	140	0	220	21	123	0	144	0	65.5%	34	95	0	129	89.6%	35.4%	97	221	0	318	203.5	
Lynch, Erin	147	21	0	168	0	0	0	0	15	8.9%	32	5	0	37	246.7%	20.2%	158	22	0	180	102.9	
Nicholas, Sheryl	0	0	0	0	16	0	0	16	0	0.0%	20	0	0	20	125.0%	125.0%	0	0	0	0	0	
Nuval, Cyrus	64	88	0	152	0	288	0	288	4	192.1%	7	308	0	315	107.9%	70.9%	67	79	0	146	78.9	
Olive, Linda	153	13	0	166	0	0	0	0	16	9.6%	26	1	0	27	168.8%	14.8%	170	15	0	185	105.7	
Padron, Brigitte	8	30	0	38	9	58	2,723	2,790	0	7,342.1%	52	61	2,723	2,836	101.6%	100.3%	5	35	0	40	27.9	
P. Allen, Laura	107	2	0	109	93	4	0	97	4	92.7%	114	5	0	119	117.8%	56.7%	120	3	0	123	100.5	
Pugh, Laurie	167	7	0	174	0	0	0	0	19	10.9%	34	1	0	35	184.2%	18.1%	177	9	0	186	108.2	
Scott, Brianna	6	78	0	84	66	216	0	282	7	344.0%	34	292	0	326	112.8%	87.4%	103	0	0	103	95	
Somerville, Ernest	116	2	0	118	85	12	0	97	7	88.1%	89	12	0	101	97.1%	45.5%	118	1	0	119	111.4	
Thomas, Corbin	0	0	0	0	10	0	0	10	0	0.0%	22	0	0	22	220.0%	220.0%	0	0	0	0	0	
Tsang, Ivy	124	0	0	124	96	0	0	96	3	79.8%	89	0	0	89	89.9%	39.9%	124	0	0	124	116.7	
Tucker, Breona	0	12	0	12	0	51	0	51	0	425.0%	0	32	0	32	62.7%	50.8%	0	33	0	33	16.7	
Vergundia, Rose	11	90	0	101	0	439	0	439	3	437.6%	1	439	0	440	99.5%	81.0%	18	91	0	109	91.8	
Vukovich, Stefanie	0	0	0	0	0	173	0	173	0	0.0%	0	67	0	67	38.7%	38.7%	0	113	0	113	82.5	
Walker, Sherri	164	14	0	178	0	1	0	1	13	7.9%	26	6	0	32	228.6%	16.7%	173	12	0	185	105.7	
Zamal, Shareen	126	2	0	128	74	31	0	105	8	88.3%	74	33	0	107	94.7%	44.4%	119	1	0	120	114	
Sum:	1,883	824	0	2,707	695	2,636	2,723	6,054	133	228.6%	946	2,495	2,723	6,164	99.6%	69.3%	1,943	1,017	0	2,960	2,114.6	