



HR Highlights March 2021

Remote Work Education Needs

In 2001, state agencies were first encouraged to introduce remote work by establishing agency frameworks to support telework. Telework began to take shape in agencies where field staff were provided with laptops and technology resources; however, its adoption was limited in most other work environments. Although approximately 22% of employees in telework eligible positions have traditionally worked remotely some of the time, over the past year, a significant number of state employees have transitioned to a remote work environment in a full-time capacity. With the onset of the COVID-19 pandemic, many agencies quickly realized that in order to maintain continuity of operations and to continue to provide much needed citizen services, the use of remote work would be critical to maintain agency operations.

With this year of increased remote work experience, many agencies have identified benefits from the use of remote work and are contemplating what a future work model may look like including remote work. As agencies create strategies to support remote work now and in the future, DHRM would like to better understand agency educational and support needs to best support remote work.

Please take a few minutes to complete this short [survey](#) to help DHRM better understand agency remote work education needs and how best to support those needs.