



**DHRM HR Highlights
February 2021**

EDR AdviceLine: A Confidential Resource

Employee relations issues can be challenging, especially with so many work-related and non-work-related stressors impacting all of us individually. The Office of Employment Dispute Resolution's (EDR) AdviceLine is available as a confidential resource for employees, managers, and human resources professionals to discuss virtually any employee relations matter.

EDR can provide information and advice to consider in planning a path forward, as well as whether any of EDR's dispute resolution services would be helpful in working toward a resolution. EDR can help brainstorm courses of action, provide an impartial, objective perspective for your consideration, or address a complex grievance scenario.

We hear from so many state employees and supervisors who are unaware of the AdviceLine. Making appropriate referrals to our AdviceLine can be useful for your employees as well, for another resource of information. Workplace conflicts can often result from incomplete information and misunderstandings, which a consultation with the AdviceLine can help avoid.

For more information, please go to our [website](#) or call 1-888-232-3842 (1-888-23ADVICE).