



**HR Highlights
August 2022**

Expect COVA Learning Center (COVLC) Upgrade Go-Live in October!

The DHRM Workforce Development Team is truly excited about the progress being made toward the COVLC Upgrade with an expected go-live date of **October 21, 2022**. The upgrade will transition the COVLC to a Software-as-a-Service (SaaS) platform that will provide two upgrades each year and will provide enhanced and new features including:

- E-commerce feature to support training payments where needed.
- Domain customization capability to include branding, certificates of completion, agency/domain homepage, background themes/color schemes, unique agency logos, and ability to create external domains.
- Improved Reports function with Ad-Hoc Reporting.
- Custom fields filtering with standard training progress reports.
- Manager capability to view transcripts and print unit user reports.

The COVLC Team is developing an Agency administrator training and certification program to help support Agency COVLC Administrator learning needs with the upgraded COVLC.

Agency COVLC Administrator Training Period:

August 22nd – October 17th

(Details coming soon to agency administrators - open registration expected to start in mid-August)

Black-out Period (the COVLC will be unavailable):

October 6th – 14th

Go Live Date:

October 21, 2022

Please keep in mind this information is being provided for your planning purposes and the dates may be subject to change.

A special thanks to Agency COVLC Administrators from the following agencies who are supporting system testing and administrator training testing: Department of Social Services, Department of Behavioral Health and Developmental Services, Department of Corrections, Radford University, Christopher Newport University, Department of Juvenile Justice, Virginia Museum of Fine Arts, University of Mary Washington, and Department of Taxation.

Please contact covlchelpdesk@dhrm.virginia.gov with any questions.