

Commonwealth of Virginia

7/1/22 - 6/30/23

Claim Production

Current Claim Adjuster	Prior Open Claims				New During Period				Re-opened During Period	New Claim Ratio	Closed During Period					Overall Closing Ratio	Current Open Claims					
	IND	MO	Other	Total	IND	MO	Other	Total			IND	MO	Other	Total	Closing Ratio		IND	MO	Other	Total	Adjusted Total	
Audrey Cloud	61	102		163		399		399	4	247.2%	2	431		433	107.4%	76.5%	62	98		160	91.0	
Breona Tucker						14		14				2		2	14.3%	14.3%		12		12	6.0	
Brianna Scott	6	75		81		307		307	2	381.5%	1	313		314	101.6%	80.5%	6	78		84	67.2	
Brigitte Padron	8	29		37	10	73	2,193	2,276	1	6,154.1%	30	94	2,193	2,317	101.8%	100.1%	8	30		38	27.7	
Cyrus Nuval	66	81		147		344		344	5	237.4%	6	365		371	106.3%	74.8%	64	88		152	90.8	
Debra Jenkins	62	100		162	8	75		83	15	60.5%	24	84		108	110.2%	41.5%	80	140		220	146.0	
Donna Hubley	101			101	79			79	7	85.1%	111	2		113	131.4%	60.4%	110			110	98.3	
Erin Lynch	149	27		176		1		1	14	8.5%	19	5		24	160.0%	12.6%	147	21		168	115.3	
Ernest Somerville	124	2		126	66			66	9	59.5%	102			102	136.0%	50.7%	116	2		118	105.0	
Ivy Tsang	103	2		105	64			64	11	71.4%	75	3		78	104.0%	43.3%	124			124	115.3	
Jeffrey Germain											2			2								0.0
Kelli Ferrell						23		23				15		15	65.2%	65.2%		8		8	4.0	
Kevin Huang	10	89		99		283		283	2	287.9%	6	298		304	106.7%	79.2%	31	88		119	110.8	
Laura P. Allen	114	1		115	81			81	4	73.9%	111			111	130.6%	55.5%	107	2		109	91.8	
Laurie Pugh	160	8		168					18	10.7%	15	1		16	88.9%	8.6%	167	7		174	116.3	
Leilla Sitton	9	85		94																		
Linda Hsu	116	2		118	46			46	5	43.2%	59	1		60	117.6%	35.5%	118	1		119	106.7	
Linda Olive	167	9		176					15	8.5%	29			29	193.3%	15.2%	153	13		166	111.0	
Mitchell Day	96	3		99	47			47	7	54.5%	62	3		65	120.4%	42.5%	103	2		105	98.0	
Pam Harris		8		8		43		43		537.5%		43		43	100.0%	84.3%		11		11	5.5	
Rose Vergundia						371		371	3		5	382		387	103.5%	103.5%	11	90		101	89.7	
Samantha Dejesus	62	95		157		368		368	3	236.3%	11	361		372	100.3%	70.5%	56	106		162	93.5	
Shareen Zamal	118	3		121	71			71	6	63.6%	85	2		87	113.0%	43.9%	126	2		128	114.0	
Sherri Walker	169	10		179		1		1	15	8.9%	14	2		16	100.0%	8.2%	164	14		178	119.0	
Stacy Fleming	37	7		44							5			5		11.4%					0.0	
Stuart Fulcher	108			108	78	1		79	8	80.6%	104			104	119.5%	53.3%	130	2		132	119.2	
Terry James		4		4		43		43		1,075.0%		42		42	97.7%	89.4%		9		9	4.5	
Wesley Reed		7		7																		
<b>Sum:</b>	<b>1,846</b>	<b>749</b>		<b>2,595</b>	<b>550</b>	<b>2,346</b>	<b>2,193</b>	<b>5,089</b>	<b>154</b>	<b>202.0%</b>	<b>878</b>	<b>2,449</b>	<b>2,193</b>	<b>5,520</b>	<b>105.3%</b>	<b>70.4%</b>	<b>1,883</b>	<b>824</b>		<b>2,707</b>	<b>2,046.7</b>	