

CVC Charity Fair FAQs – For CVC Charities

1. Who organizes a fair?

The CVC Coordinator (state employee/host) at a state agency. The coordinator may submit a CVC special event request to host an event. It is inappropriate for charities to contact state agencies to request a charity fair at that location.

2. How are charities notified about an upcoming event?

Email invitations for charity fairs go out as DHRM receives them (the request) from the CVC Coordinator. An invitation for participation in an upcoming charity fair will come from the CVC Support mailbox: cvcsupport@dhrm.virginia.gov, on behalf of the state agency. The hosting agency will be copied on this communication.

Example Charity Fair invitation:

*****2024 CVC Charity Fair Invitation – Somewhere in Virginia - ####/2024*****

Event Name: Agency and name of charity fair

Date: Month, Day, 2024

Time: ? am - ? pm

Location: Address of event

Number of spaces available: #

Charities are expected to respond by: Date cutoff for responses to Coordinator

Acceptance of our invitation should be sent to: Hosting CVC Coordinator's name and email address

Additional Notes: All charities that are accepted will be notified immediately.

Additional event details (i.e. directions, conference room location, etc.) will be provided via email on (date).

3. How soon do charities need to respond to a charity fair invitation?

As soon as possible, as it will increase your organization's chance of being selected. The charities should look for keywords in the Subject line of the invitation: (ex. Downtown Richmond Area, NOVA, Charlottesville area, Hampton Roads, etc.) and respond accordingly to their availability and region.

4. How will charities know they were selected and how long do they have to wait to find out?

The host agency will pick a balanced representation of charities (not all pet charities, not all medical, etc.), unless the charity will be "themed". Charities should receive a confirmation email from the respective host Agency indicating that they have been selected to attend the event. The coordinator sets a date when the accepted charities will be notified (before the invitation is sent out) and that list of charities is sent to CVC Staff for record keeping.

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As soon as the coordinator receives the list of accepted charities, they will send out an email to the same list they originally asked saying that notifications of acceptance are being sent out and if you do not receive one by xx/xx/xxxx, then you were not selected this time.

5. **When will the selected charities receive details, parking, directions, etc. for the event?**

Directions, updates and other requests are sent after the inviter has responded and confirmed the charity's attendance. Charities are sent the event's physical address in the event confirmation email for GPS & Smart phones. The address and updates are also sent again a week prior to the event and on a case-by-case basis (those charities new to the campaign). A template/sample will be provided for the host agency to use when submitting the confirmations.

6. **Is there a first string and then second string of invitee acceptance?**

Because agencies can host only a limited number of charities based on space available, Coordinators usually keep a "Standby List" in case of cancellations. The charities are recommended to contact cvcsupport@dhrm.virginia.gov or the hosting agency contact, up to 48 hours prior to the event, in case they need to cancel. This is so that we may fill that space with a charity at the top of the standby list. The host sends regrets to those charities that replied, but didn't get selected. **Charities that respond to the invitation quickly increase their chances of being selected.** The host determine if they would like to be placed on a "Standby List" for the event, in case of cancellations. This assists us in keeping our number closely to whatever number was directed from the DHRM CVC Director or the host agency. Also, the list of approved may have already been balanced and was sufficient to fill the space available.

7. **Should charities keep emailing the host agency to see if there are any cancellations? Will they be notified of any cancellations?**

No, they should not contact the agency directly. The coordinator will contact the first charity who is on the Standby/waiting list. If the charity is not available to attend, the next charity will be contacted, and so on.

8. **Is there a wait list?**

No, it's the same thing as a standby list.

9. **If a charity attended the last charity fair, will they get invited to the next one?**

Yes, all approved charities for the current campaign will be sent the invite, but all won't get selected, due to the location, space and how fast they respond to the invite. For example, if a charity based in Charlottesville is selected to attend a fair in Richmond, they should consider attending a fair closer, if available.

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10. What is provided at the venues when a charity signs up?

At the event, you will be provided a table and a chair to showcase your charity. Restrooms and vending areas may be available. Depending on the size of the event, two chairs per table may or may not be available. Some locations have lots of free parking; be prepared to pay for street parking, especially in the downtown Richmond area.

11. What is expected of us at the event?

Lots of smiles & professionalism. Please be there on time and have enough resources and promotional items to distribute to employees. Your goal is to attract potential donors to your space. Bring your ID as you will go through security to enter a state building. Your organization and names of the charity representative(s) must be on the list to enter and set up.

12. What can we do/not do at the event?

No loitering or wandering around the facility. No direct contact with the employee after the event unless the employee requests to be contacted directly. **You may not sell items or collect money during any state charity fair! If you do, you will be asked to leave, and your organization will not be invited to a future charity fair.** Your table may be inspected by the host agency before the event starts, and the host reserves the right to ask you to remove any items from your display that may be considered controversial or disturbing.

Write to us at cvcsupport@dhrm.virginia.gov if you have questions regarding CVC charity fairs.

