

Save Money & Earn Rewards with SmartShopper!

Earn a reward every time you choose a cost-effective location for the types of health care services listed below. SmartShopper is part of your benefits plan, so there are no extra steps or fees. Simply browse locations online or over the phone, have your appointment and earn your reward!

To learn more or for a full list of eligible services, call the Care Concierge Team at [833-849-0567](tel:833-849-0567) or visit COVA.SmartShopper.com.

Save on these health care services	Reward Amount (lowest cost)	Reward Amount (2nd lowest cost)	Reward Amount (3rd lowest cost)
Bariatric Surgery	\$500	\$250	N/A
Bladder Repair (Sling)	\$250	\$75	\$50
Bone and Joint Imaging	\$50	\$25	N/A
Breast Biopsy	\$150	\$75	\$50
Bunionectomy	\$150	\$75	\$50
Carpal Tunnel	\$150	\$75	\$50
Cataract Removal	\$150	\$75	\$50
Colonoscopy	\$250	\$75	\$50
CT Scan	\$100	\$50	N/A
Ear Tubes	\$150	\$75	\$50
Gall Bladder Surgery	\$250	\$75	\$50
Hernia Repair	\$150	\$75	\$50
Hysteroscopy	\$150	\$75	\$50
Knee Surgery	\$250	\$75	\$50
Lab/Blood Work	\$25	N/A	N/A
Lithotripsy - Kidney Stones	\$250	\$75	\$50
Lower Back Surgery	\$500	\$250	N/A
Mammogram	\$50	\$25	N/A
MRI	\$150	\$75	\$50
Orthopedic Procedure	\$150	\$75	\$50
PET Scan	\$150	\$75	\$50
Shoulder Surgery	\$250	\$75	\$50
Sinus Surgery	\$150	\$75	\$50
Spinal Fusion	\$500	\$250	N/A
Tonsils and Adenoids	\$150	\$75	\$50
Tubal Ligation	\$250	\$75	\$50
Ultrasound	\$25	N/A	N/A
Upper GI	\$200	\$75	\$50
Urethra and Bladder Scope	\$150	\$75	\$50
X-ray	\$25	N/A	N/A

The Care Concierge Team is available Monday through Thursday from 8 a.m. to 8 p.m. and Friday from 8 a.m. to 6 p.m. ET.*

*Summer hours: The Care Concierge Team closes at 3 p.m. ET on Fridays from Memorial Day to Labor Day.

The SmartShopper program is offered by MDX Medical, LLC, a Zelis company. Reward-eligible options and reward amounts are subject to change. Rewards are available for select procedures only. Rewards may be a taxable form of income. MDX Medical, LLC, a Zelis company, does not provide tax advice. Rewards may be delivered by check or an alternative form of payment. Members with primary coverage under Medicaid or Medicare are not eligible to receive incentive rewards under the SmartShopper program.

Incentives available for select procedures only.

Language Access Services - (TTY/TDD: 711)

(Spanish) - Tiene el derecho de obtener esta información y ayuda en su idioma en forma gratuita. Llame al número de Servicios para Miembros que figura en su tarjeta de identificación para obtener ayuda.

(Korean) - 귀하에게는 무료로 이 정보를 얻고 귀하의 언어로 도움을 받을 권리가 있습니다. 도움을 얻으려면 귀하의 ID 카드에 있는 회원 서비스 번호로 전화하십시오.

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