

COMMONWEALTH OF VIRGINIA

DEPARTMENT OF HUMAN RESOURCE MANAGEMENT

SARA REDDING WILSON DIRECTOR

James Monroe Building 101 N. 14th Street Richmond, Virginia 23219

To: State Retiree Health Benefits Program Extended Coverage Enrollees Eligible

For Medicare

From: Office of State and Local Health Benefits Programs

Date: November 1, 2017

Important Information Regarding Your Health Benefits

This notification booklet includes information about coverage for Medicare-eligible participants in 2018.

Your Premium Cost 2018

How much is my health plan premium for 2018?

Plan	January 1, 2018 Premium
Advantage 65	\$283
Advantage 65 + Dental/Vision	\$316
Advantage 65—Medical Only	\$159
Advantage 65—Medical Only + Dental/Vision	\$193

All State Medicare-coordinating plan medical (including hearing), dental and routine vision benefits are administered by Anthem Blue Cross and Blue Shield. For plans that include prescription drug coverage (all but the Advantage 65—Medical Only Plans), the drug benefit is administered by Express Scripts and is an enhanced Medicare Part D plan.

Can my income affect the cost of Medicare Part D?

Beneficiaries with incomes above a level set by Medicare may have to pay a higher cost for Part D prescription drug coverage. You will be notified by Social Security if this applies to you. Any income-related adjustment will be collected through your Social Security or equivalent benefit and **not** as a part of your Commonwealth of Virginia Retiree Health Benefits Program premium.

Your income can also affect the cost of your Part B medical coverage. Consult your "Medicare and You" 2018 publication which has more information about the cost of Medicare Part B and Part D.

When will I begin paying my new 2018 premium?

The new premium for 2018 will be reflected in your December 2017 billing statement for your January premium.

Your 2018 Benefits

Will my medical benefits change for 2018?

Your Medicare supplemental and any other medical benefit under the Advantage 65 plan will not change for 2018.

Consult your "*Medicare and You*" 2018 publication to determine if there are any changes to your primary Medicare coverage for 2018.

Will my dental and vision benefits change for 2018?

Your Dental and Vision Benefits under the Advantage 65 with Dental/Vision Plan will not change for 2018.

Will my prescription drug benefits change for 2018?

There will be no changes in 2018 to your prescription drug <u>copayment</u> or <u>coinsurance</u> levels based on the tier of a drug. Coverage stage updates are provided later in this section.

In compliance with Medicare formulary requirements, you will no longer receive a formulary booklet in your Annual Notice of Changes package from Express Scripts Medicare. You will receive instructions for seeking formulary information by phone or online, in addition to requesting a paper copy. You are encouraged to use these resources to check the status of maintenance drugs that you are currently taking to be sure that there are no changes.

However, if you are taking a drug that will experience a negative formulary change effective January 1, 2018 (e.g., higher out-of-pocket cost, no longer included on the formulary, new coverage restrictions), you will receive notification in December regarding these changes.

As a reminder, certain changes can be made to the formulary during the year, as approved by Medicare, such as adding to or removing drugs from the formulary; adding prior authorizations, quantity limits and/or step therapy restrictions to a drug; or, moving a drug to a higher or lower cost-sharing tier. Generally, however, if drugs are removed, coverage limitations are imposed, or a drug is moved to a higher cost-sharing tier during the year (after January 1) and you were already taking the drug on January 1, you will be permitted to continue taking that drug at the same level of cost-sharing for the remainder of the plan year. Exceptions would include drugs replaced with generic equivalents or changes as a result of new information on a drug's safety or effectiveness. In those cases, you may be affected by the change during the plan year.

Four Coverage Stages

There are some changes to this plan's coverage stages for 2018 as described below by tier. Be sure to review the limits and benefits of each stage so that you understand your coverage.

<u>Deductible Stage</u> – Your annual outpatient prescription drug deductible will increase to **\$405** in 2018. This means that you will pay the full cost of any covered brand-name drug until you have paid \$405 out-of-pocket. Covered generics continue to be excluded from any deductible.

<u>Initial Coverage Stage</u> –There are no changes in copayments and coinsurance for each costsharing tier for 2018. Once your deductible has been met for covered brand drugs (and immediately for covered generics), your copayments/coinsurance will remain as follows until your total covered drug cost reaches \$3,750.

Initial Coverage Stage - Covered Tier 1 (generic) Drugs	2018 Copayment
Per one-month (up to 34-day) supply at a retail network pharmacy	\$7
Per up to a 90-day supply through the home delivery service	\$7

Initial Coverage Stage - Covered Tier 2 (preferred brand) Drugs	2018 Copayment
Per one-month (up to 34-day) supply at a retail network pharmacy	\$25
Per up to a 90-day supply through the home delivery service	\$50

Initial Coverage Stage - Covered Tier 3 (non-preferred brand) Drugs	2018 Coinsurance
Per one-month (up to 34-day) supply at a retail network pharmacy	You pay 75%
Per up to a 90-day supply through the home delivery service	You pay 75%

Initial Coverage Stage - Covered Tier 4 (specialty) Drugs	2018 Coinsurance
Per one-month (up to 34-day) supply at a retail network pharmacy	You pay 25%
Per up to a 90-day supply through the home delivery service	You pay 25%

<u>Coverage Gap Stage</u> – Once your total drug cost (the amount paid by you and the plan) exceeds \$3,750, you move from the Initial Coverage Stage into the Coverage Gap Stage, and the way that your claim is paid changes. You get the benefit of the Medicare Coverage Gap Discount Program, which pays 50% of the cost of any covered brand drug manufactured by a program participant. This means that:

- Plan costs are further reduced by the discount.
- The amount that participants pay in copayment/coinsurance PLUS the amount paid by the discount program will count toward reaching the Catastrophic Coverage Stage.
- If the balance of the drug cost after the discount is less than the coinsurance due based on the coverage tier of the drug, you will pay less than you paid in the Initial Coverage Stage.

Health Care Reform requires that in 2018, beneficiaries pay no more than 35% of the cost of brand drugs in the Coverage Gap Stage. While generic drugs are not a part of the Medicare Coverage Gap Discount program, your cost for generic drugs will be no more than 44% in this stage. In most cases, this plan provides a greater benefit.

<u>Catastrophic Coverage Stage</u> – In 2018, if your annual true out-of-pocket drug expense (including deductible, copayments, coinsurance, and the contribution from the Medicare Coverage Gap Discount Program, but not including the cost of non-covered or excluded drugs) reaches \$5,000, you will pay the greater of either 5% coinsurance or a copayment of \$3.35 (generics or drugs treated as generics) or \$8.35 (brand-name drugs). You will remain in this stage for the remainder of the year.

<u>Express Scripts Mobile App-</u> You can manage your prescriptions using your mobile device by registering for the Express Scripts Mobile App. Go to <u>Express-Scripts.com</u> or your mobile's app store to register.

<u>Your Medicare Explanation of Benefits (EOB)</u> – To help you track your coverage stages, you will receive an EOB directly from Express Scripts for any months during which you use your benefit.

<u>Notice of Creditable Coverage</u> – The outpatient prescription drug coverage that is available through the State Retiree Health Benefits Program to its Medicare-eligible enrollees is a Medicare Part D plan and, therefore, creditable coverage. As such, a Notice of Creditable Coverage is not required. However, beneficiaries will not have to pay a higher premium for any period during which they are enrolled in this plan if they decide later to enroll in other Medicare Part D coverage, as long as there is not a break in creditable coverage of 63 or more days.

Your Options for 2018 – What You Need To Do

If you wish to maintain your current plan, no action on your part is necessary. If you continue to be eligible, your new monthly premium for your current plan will automatically be billed.

If you wish to make an allowable plan change in 2018, you must request the change by taking the following action:

 Obtain an Extended Coverage Change Form from your Benefits Administrator (see page 6), or from the web at www.dhrm.virginia.gov and submit your request to your Benefits Administrator.

Allowable changes will be effective the first of the month after the request is received per program policy. The following options are available:

- You may keep your current benefit plan as long as you remain eligible (no action required).
- You may make a plan change as follows:
 - o If you currently have the state program's Medicare Part D plan, you may elect Medical-Only coverage (no outpatient prescription drug coverage). If you drop your prescription drug coverage, you may not elect Medicare-coordinating prescription drug coverage through the state program for the remainder of your extended coverage period.
 - If you have not previously elected the Dental/Vision option, you may add Dental/Vision coverage one time and terminate it one time. Once you have terminated Dental/Vision coverage, you may not add it again.

Other Important Program Information

As a Medicare Beneficiary, can enrollment in the Health Insurance Marketplace affect my benefits?

As you heard by now, the Health Insurance Marketplace is a key part of the Affordable Care Act. Regardless of how you get Medicare (Original Medicare or a Medicare Advantage Plan), you will still have the same Medicare benefits you have now. If you want additional information about the Marketplace, visit www.HealthCare.gov.

Will I get a new ID cards for 2018?

If you make no changes that would affect the accuracy of your current ID card(s), you may continue to use your existing card(s).

What happens if I fail to pay my premium?

Plan participants are responsible for timely payment of their monthly premiums. Monthly premiums that remain unpaid for 30 days after the start of the coverage month will be processed for termination of coverage. Once an extended coverage Enrollee has been terminated for non-payment of premiums, there is no additional opportunity for reenrollment, even if the full extended coverage period was not exhausted.

What should I do if my address changes?

Was this package forwarded to you from an old address? If so, be sure to contact your Benefits Administrator immediately to make an address correction. Failure to update your address can result in missing important information about your health benefits program

How can I get information about HIPAA Privacy Protections?

The Office of Health Benefits Notice of Privacy Practice describes how the health plan can use and disclose your health information and how you can get access to this information. Participants can obtain a copy of the privacy notice at www.dhrm.virginia.gov.

Who is my Benefits Administrator?

As an extended coverage participant, your Benefits Administrator is:

The Department of Human Resource Management Extended Coverage Administrator 1-888-642-4414 www.dhrm.virginia.gov

LANGUAGE ASSISTANCE SERVICES:

ATTENTION: If you need help in the language you speak, language assistance services are available to you free of charge. Send your request for language assistance to appeals@dhrm.virginia.gov or fax to 804-786-0356.

The Commonwealth of Virginia's State and Local Health Benefits Programs (the "Health Plan") complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Our Nondiscrimination Notice lists the services available and how to file a complaint if you feel that the Health Plan has failed to provide these services or discriminated in another way.

Spanish:

ATENCIÓN: Si necesita ayuda en el idioma que habla, servicios de asistencia lingüística están a su disposición de forma gratuita. Envíe su solicitud de asistencia lenguaje para appeals@dhrm.virginia.gov~~V o por fax al 804-786-0356.

La Comunidad de salud estatales y locales de Virginia Programas de Beneficios (el "Plan de Salud") cumple con las leyes federales aplicables de derechos civiles y no discrimina por motivos de raza, color, origen nacional, edad, discapacidad, o sexo. Nuestro Aviso de No Discriminación enumera los servicios disponibles y cómo presentar una queja si considera que el Plan de Salud no ha podido proporcionar estos servicios o discriminado de otra manera.

Korean:

주의: 당신이 말하는 언어로 도움이 필요한 경우, 언어 지원 서비스를 무료로 당신에게 사용할수 있습니다. 804-786-0356에 언어 appeals@dhrm.virginia.gov~~V하는 지원이나 팩스에 대한 요청을 보냅니다.

버지니아 주 및 지방 보건의 커먼 웰스는 프로그램 (이하 "건강 보험")는 해당 연방 민권법을 준수하며 인종, 피부색, 출신 국가, 연령, 장애, 또는 성별에 근거하여 차별하지 않습니다 혜택. 우리의 무차별주의를 사용할 수 방법은 건강 보험이 이러한 서비스를 제공하는 데 실패하거나 다른 방법으로 차별했다고 생각되면 불만을 제기하는 서비스를 나열합니다.

Vietnamese:

Chú ý: Nếu bạn cần giúp đỡ trong ngôn ngữ bạn nói, các dịch vụ hỗ trợ ngôn ngữ có sẵn cho bạn miễn phí. Gửi yêu cầu để được hỗ trợ ngôn ngữ để appeals@dhrm.virginia.gov~V hoặc fax 804-786-0356. Khối thịnh vượng chung của Nhà nước và địa phương sức khỏe của Virginia lợi Programs (các "Health Plan") phù hợp với luật dân quyền liên bang áp dụng và không phân biệt đối xử trên cơ sở chủng tộc, màu da, nguồn gốc quốc gia, tuổi tác, khuyết tật, hoặc quan hệ tình dục. Thông báo Không Kỳ của chúng tôi liệt kê các dịch vụ sẵn có và làm thế nào để nộp đơn khiếu nại nếu bạn cảm thấy rằng Kế hoạch Y tế đã thất bại trong việc cung cấp các dịch vụ hoặc phân biệt đối xử theo một cách

Chinese:

注意:如果你需要在你講的語言幫助,語言協助服務提供給您免費。發送您的語言協助appeals@dhrm.virginia.gov~~V或傳真至804-786-0356請求。

弗吉尼亞州和地方衛生聯邦福利項目(下稱"健康計劃"),適用的聯邦民權法的規定和種族,膚色,國籍,年齡,殘疾,或性的基礎上不歧視。我們的非歧視通知列出了可如何,如果你覺得 健康計劃未能提供這些服務或以其他方式歧視提出申訴的服務。

Arabic:

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Persian:

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Amharic:

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Urdu:

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French:

ATTENTION: Si vous avez besoin d'aide dans la langue que vous parlez, les services d'assistance linguistique sont à votre disposition gratuitement. Envoyez votre demande d'assistance linguistique pour appeals@dhrm.virginia.gov~~V ou par télécopieur au 804-786-0356.

La Communauté d'État et des collectivités locales de la santé de la Virginie Avantages Programmes (le «régime de santé») est conforme aux lois fédérales relatives aux droits civils applicables et ne fait pas de discrimination sur la base de la race, la couleur, l'origine nationale, l'âge, le handicap ou le sexe. Notre Nondiscrimination Avis répertorie les services disponibles et la façon de déposer une plainte si vous estimez que le plan de santé a omis de fournir ces services ou victimes d'une autre manière.

Russian:

ВНИМАНИЕ: Если вам нужна помощь на языке вы говорите, переводческие услуги доступны бесплатно. Отправьте запрос о помощи языка к appeals@dhrm.virginia.gov~~HEAD=pobj~~V или по факсу 804-786-0356.

Содружество государственного управления и местного здравоохранения Вирджинии Преимущества программы ("План здоровья") соответствует действующим федеральным законам о гражданских правах и не допускать дискриминации по признаку расы, цвета кожи, национального происхождения, возраста, инвалидности или пола. Наш Недискриминации Примечание перечислены доступные услуги и как подать жалобу, если вы чувствуете, что план здравоохранения не в состоянии обеспечить эти услуги или дискриминации по-другому.

Hindi:

ध्यान दें: आप भाषा बोलते हैं आप में मदद की जरूरत है, भाषा सहायता सेवाओं के प्रभार से मुक्त आप के ललए उपलब्ध हैं। appeals@dhrm.virginia.gov~~V करने के ललए या फैक्स भाषा सहायता 804-786-0356 करने के ललए आपके अन्रोध भेजें।

वजीननया के राज्य और स्थानीय स्वास््य के राष्ट्रमंडल लाभ काययक्रम ("स्वास््य योजना") लागू संघीय नागररक अधधकारों के कानून के अनुरूप है और जानत, रंग, राष्ट्रीय मूल, आयु, ववकलांगता, या ललंग के आधार पर भेदभाव नहीं करता। हमारे nondiscrimination सूचना उपलब्ध है और कैसे एक लिकायत दजय करने के ललए अगर आपको लगता है कक स्वास््य योजना इन सेवाओं को प्रदान करने में ववफल रहा है या ककसी अन्य तरह से भेदभाव ककया गया है सेवाओं की सूची है।

German:

ACHTUNG: Wenn Sie in der Sprache sprechen Sie Hilfe benötigen, die Sprache Hilfeleistungen zur Verfügung stehen Ihnen kostenlos zur Verfügung. Senden Sie Ihre Anfrage für sprachliche Unterstützung zu appeals@dhrm.virginia.gov~~V oder Fax an 804-786-0356.

Die Commonwealth of Virginia staatlichen und lokalen Nutzen für die Gesundheit Programme (das "Health Plan") mit den geltenden Bundesbürgerrechte Gesetze erfüllt und keine Diskriminierung auf der Grundlage von Rasse, Hautfarbe, nationaler Herkunft, des Alters, einer Behinderung oder Geschlecht. Unsere Nondiscrimination Hinweis listet die verfügbaren Dienstleistungen und wie eine Klage einreichen, wenn Sie das Gefühl, daß der Gesundheitsplan hat es versäumt, diese Dienste zur Verfügung zu stellen oder in einer anderen Art und Weise diskriminiert.

Bengali:

দৃষ্টি আকর্ষণ: আপষ্টি ভার্া আপষ্টি কথা বলতে সাহায্য প্রত াজি হ ,োহতল ভার্া সহা ো সসবা ষ্টিখরচা আপার জিয উপলব্ধ. appeals@dhrm.virginia.gov~~V অথবা ফ্যাক্ষ ভার্া সহা ো 804-786-0356 করার জিয আপার অি্তরাধ পাঠাি.

ভাষ্টজষষ্টি া রাজয এবং স্থািী স্বাস্থ্য কমিওত লখ সুষ্টবধাষ্টদ সপ্রাগ্রাম ("স্বাস্থ্য পষ্টরকল্পি") প্রত্য্াজয় সম্ভাতরল িাগষ্টরক অষ্টধকার আহি সমতি চতল এবং জাষ্টে, রঙ, জােী উৎপষ্টি, ব স, অামি, বা ষ্টলতের ষ্টভষ্টিতে ববর্ময িা. আমাতদর আতবদি গ্রহণ সািটিশ পাও া য্া এবং ষ্টকভাতব একটি অষ্টভত্য্াগ দাত র করতে যষ্টদ মতি কতরি স্য্ স্বাস্থ্য পষ্টরকল্পি এই সসবা প্রদাি করতে ব্যথ্য হত তে অথবা অয়্য সকাতাি উপাত ব্যর্থ্য কতরতে সসবা প্রদশ্ষি করা হ .

Bassa:

Dè dε nìà kε dyédé gbo: Ͻ jǔ ké m̀ [Bàsóò-wùdù-po-nyò] jǔ ní, nìí, à wudu kà kò dò po-poòbéìn m̀ gbo kpáa. Đá 804-786-0353.

The Commonwealth of Virginia's State and Local Health Benefits Programs (the "Health Plan") Nyo δěὲkpɔ̃nyoŭn-dyù gbo-gmò-gmà δěòdyi ké wa ní ge nyoŭn-dyù mú dyiìn dé δódó-dù nyoòsò kõε mú, moo kà nyoòdyoò-kù nyu nìὲkε mú, moo bódó δέnyoòsòkõε mú, moo zɔ̃jĩ kà nyoò dǎ nyuɛ mú, moo nyoòmε kódyíε mú, moo nyoòmε mògàa, moo nyoòmε mòmàa kεε mú.

Igo (Igbo):

Ntị: Q bụrụ na i chọrọ enyemaka na asụsụ i na-asụ, asụsụ aka oru dị ka i n'efu. Send gi aririọ maka asụsụ aka appeals@dhrm.virginia.gov~V ma ọ bụ faksi ka 804-786-0356.

The Commonwealth of Virginia si State na Obodo ike uru Programs (the "Health Plan") complies na odabara Federal ruuru iwu na adighi akpa ókè na ndabere nke agburu; ucha akpukpo, mba o, afo, nkwaru, ma o bu mmekoahu. Anyi Nondiscrimination Riba ama Nsuso na oru di na otú igba akwukwo ma o buru na i na-eche na Health Plan nke na-emezughi na-enye oru ndi a ma

Yoruba:

Akiyesi: Ti o ba nilo iranlowo ninu ede ti o soro, ede iranlowo işe ni o wa wa si o free ti idiyele. Fi ibéèrè re fun ede iranlowo to appeals@dhrm.virginia.gov tabi Faksi to 804-786-0356.

The Commonwealth of Virginia ká State ati Agbegbe Health Anfani Eto (awon "Health Eto") complies pelu wulo Federal ilu awon eto ofin ati ki o ko soto lori ilana ti ije, awo, orile-Oti, ojo ori, ailera, tabi ibalopo. Wa Nondiscrimination Akiyesi awon akojo ti awon işe wa ati bi lati faili kan edun ti o ba ti o ba lero wipe Health Eto ti kuna lati pèsè àwon ìpèsè wonyí tabi obo ni ona miiran.

Filipino:

Pansin: Kung kailangan mo ng tulong sa wikang nagsasalita ka, serbisyo ng tulong sa wika ay magagamit sa iyo nang walang bayad. Ipadala ang iyong kahilingan para sa tulong sa wika upang appeals@dhrm.virginia.gov~V o fax sa 804-786-0356.

Ang Komonwelt ng Virginia Estado at Lokal na Health Benefits Programs (ang "Health Plan") ay sumusunod sa mga naaangkop na mga Pederal na batas sa mga karapatang sibil at hindi maaaring makita ang kaibhan sa batayan ng lahi, kulay, bansang pinagmulan, edad, kapansanan, o sex. Ang aming Walang Diskriminasyon Notice ay naglilista ng mga serbisyo na makukuha at kung paano maghain ng reklamo kung sa palagay mo na ang Health Plan ay nabigo upang magbigay ng mga serbisyo o discriminated sa ibang paraan.