

DID YOU KNOW?

It's easy to get EOBs for your pharmacy claims on anthem.com!

COVA Care, COVA HDHP and COVA HealthAware members can view pharmacy Explanations of Benefits (EOBs) for the new plan year online anytime at anthem.com. Plus print all claim details if needed.

Ready? Follow these quick and easy instructions.

Go to www.anthem.com and log into your account:

- Select **Pharmacy** and scroll to locate your **Pharmacy Claims**.
- Select **View Claims**.
- Click on each Rx claim to view details, then click on **Additional Details** for further information.

No online access? Call **1-800-552-2682** to request a copy.

Note: If your drug cost is at, or below, your copay, your plan does not pay anything and soon you will see \$0.00 plan paid amounts listed in the **Additional Details** section.

Claims

Please note, some claims are currently unavailable. All of your claims should be viewable within the next 10 business days. We apologize for the inconvenience. For any urgent needs, please contact [Customer Support](#).
You have 6 claims in the last 3 months
To pay a provider for a balance you owe on a claim, go to [Payment & Billing](#).

In [Benefits](#) you can see how your claims have affected your plan [Deductible](#) and [Out-of-Pocket Maximum](#).

Refine Results Sort By: [Date Newest](#) [Download Results](#)

Service Date	Patient	Provided By	Your Responsibility	Pharmacy	Reset All X	Status
Sep. 18, 2019	Sally (09/08/1999)	Carmark Prescription Svc W.	\$20.00			Approved

Additional Details

What Anthem billed your plan

What IngenioRx billed Anthem \$96.54

What the pharmacy was paid \$96.54

Pharmacy dispensing fee
A dispensing fee is included in the total above. \$0.00

+ Sep. 18, 2019	Sally (09/08/1999)	Carmark Prescription Svc W.	\$3.99			Approved
+ Sep. 9, 2019	Sally (09/08/1999)	Walgreens Pharmacy	\$0.00			Approved



COVA HDHP



Language Access Services - (TTY/TDD: 711)

(Spanish) - Tiene el derecho de obtener esta información y ayuda en su idioma en forma gratuita. Llame al número de Servicios para Miembros que figura en su tarjeta de identificación para obtener ayuda.

(Korean) - 귀하에게는 무료로 이 정보를 얻고 귀하의 언어로 도움을 받을 권리가 있습니다. 도움을 얻으려면 귀하의 ID 카드에 있는 회원 서비스 번호로 전화하십시오.

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PO Box 27401
Richmond, VA 23279-7401



Commonwealth of Virginia

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Pharmacy EOBs
are available on
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