

HEALTH BENEFITS E-NEWS EXTRA

*Department of Human Resource
Management
Office of Health Benefits*

July 16, 2019

Update on COVA HealthAware Access to HRA Funds for Retail Prescription Drug Claims

As a follow-up to Friday's E-News, this will confirm that the temporary exception process for prescription drug out-of-pocket cost under the COVA HealthAware Plan was put in place at exactly 1:23 PM yesterday, July 15, 2019. Prescriptions processed prior to that time would have required payment of the coinsurance/deductible expense. However, going forward and until the permanent correction is completed, based on the exception process, all COVA HealthAware retail prescription drug claims will reflect a \$0.00 out-of-pocket cost. Please refer to [Friday's E-News \(July 12, 2019\)](#) for complete information.

You may send inquiries to the Office of Health Benefits mailbox at ohb@dhrm.virginia.gov