



2025 Flu Shot Program Guidelines for State Agencies

During this flu season, individual state agencies may make arrangements with local COVA Care, COVA HDHP or COVA HealthAware participating retail pharmacies to conduct a clinic on-site or consider a drive-through or walk-up option at no cost to employees.

The following guidelines apply when setting up a clinic with a local pharmacy:

- To be sure that as many participants as possible may receive free flu shots onsite, the pharmacy selected should participate with Anthem Pharmacy/CarelonRx (COVA Care, COVA HDHP and COVA HealthAware).
- Agencies may determine whether covered family members, as well as employees, will participate in the onsite flu shot clinic.
- Only covered plan members who bring their health plan ID card will receive flu shots at no cost. **The pharmacy must participate with the appropriate plan.**
- Kaiser Permanente HMO members will have to pay for onsite flu shots. They may receive free flu shots at Kaiser medical centers.
- Sentara Health Plans Vantage HMO covers the flu vaccine as a preventive care benefit at 100% when members go to a participating pharmacy. If members need assistance finding a location, they may contact the Sentara Health Plans Member Services number on the back of their member ID card.
- The participating pharmacy must agree to electronic processing of ID numbers and agree to the same contracted rates as flu shots provided at its pharmacy. The state plans will not reimburse any extra fees for pharmacies coming onsite or for any minimum enrollment limits.
- Flu shots will be available at Capitol Square Healthcare. COVA Care, COVA HDHP and COVA HealthAware members will receive the flu shot at no cost. All other health plans will pay for the cost of the inoculation and will not be reimbursed. Members should call the clinic in advance for an appointment at (804) 648-6501 (*walk-ins are not accepted*).

Important: Plan members may receive flu shots only from pharmacies that participate with Anthem Pharmacy/CarelonRx.

If you choose to use a participating Virginia health department to provide a clinic onsite, VDH must get approval from Anthem and/or Aetna, depending on the plan administrator, prior to conducting the clinic. A participating health department must file insurance with Anthem or Aetna through the medical benefit.



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