

New federal guidance: Health plans to cover cost of rapid antigen home tests

The highly contagious omicron variant continues to spread throughout our communities. Vaccination and boosters provide the best protection against severe illness from COVID-19. Testing is also an important tool in slowing the spread of COVID-19. While Kaiser Permanente has provided over 68,000 daily tests, demand currently exceeds capacity. Rapid antigen home tests, also called rapid COVID tests or self tests, offer another way to help reduce the spread. Health plans are now reimbursing members for these at-home tests.

Kaiser Permanente to cover cost of COVID-19 rapid antigen home tests

Following guidance from the Biden administration, Kaiser Permanente will now reimburse members for FDA-approved rapid antigen home tests. Members can [submit a reimbursement claim](#) for tests purchased on or after January 15, 2022.

Currently, there is a nationwide shortage of rapid antigen home tests. Kaiser Permanente, like other health care organizations, has access to a very limited supply of tests. We are working to get tests and make them available to our members through a number of outlets, including mail-order. We will share details as they become available.

How to get FDA-approved rapid antigen home tests

- Starting January 19, members can request free rapid antigen home tests, without shipping fees, from the [federal government](https://www.covidtests.gov). <https://www.covidtests.gov>
- Rapid antigen home tests are also available at local drugstores or online. Kaiser Permanente will reimburse members for FDA-approved rapid antigen home tests purchased on or after January 15th.
- In the coming days, as supply of tests increases, we will make more rapid antigen home tests available to members. Visit kp.org for the most up-to-date information on supply, testing, and vaccinations. kp.org/coronavirus

Guidance on types of COVID-19 tests

Rapid antigen home tests are a fast, easy way to get a quick result if members have symptoms, think they have been exposed to someone with COVID-19, or plan to gather indoors with those who may be at risk including unvaccinated children, older individuals, and those who are immunocompromised. Results are typically available within 30 minutes. <
<https://www.fda.gov/medical-devices/coronavirus-disease-2019-covid-19-emergency-use-authorizations-medical-devices/in-vitro-diagnostics-euas-antigen-diagnostic-tests-sars-cov-2>>

PCR tests are usually processed in a lab and results are typically available in 1-3 days. At Kaiser Permanente, PCR tests are required for members who are coming in for certain clinical procedures that require a negative test in advance. For more detail, visit our [COVID-19 testing](#)

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FAQs.

<https://healthy.kaiserpermanente.org/health-wellness/coronavirus-information/testing#faqs>

Kaiser Permanente is committed to the safety of our members, care teams, and communities. We will get through this challenging time, together.

Member Reimbursement Form

Instructions:

- Fill out this form to request reimbursement for amounts you PAID the provider.
- If you have not paid the provider, **DO NOT USE THIS FORM**. Ask the provider to bill us directly using a CMS 1500 or UB-04 claim form.
- Make sure the provider has your Kaiser Permanente membership information.
- Fill out the form completely and sign it. Send all required documents. **Incomplete or unsigned forms will be returned to you.**
- If you are filling out the form on behalf of someone else, please attach either a Power of Attorney Form or Authorization of Representation Form. Parents do not need to submit these additional forms if signing on behalf of minor children or legal dependents.
- Keep a copy of this form and all documents for your records.
- For questions or help with this form, please call Member Services at the number listed below.

SECTION A: Patient information

Last name

First name MI

Patient address

City State ZIP

Mailing address Check if the same as the home address.

City State ZIP code

Date of birth (mm/dd/yyyy) Medical record number (found on ID card)
/ /

Is the patient covered under Medicare? Yes No Was the care received due to an auto accident? Yes No

Is the patient covered under Medicaid/Medi-Cal? Yes No Is this a prescription reimbursement request? Yes No

Is the patient covered under both Medicare and Medicaid/Medi-Cal? Yes No

Does the patient have other health coverage? Yes No If "Yes" complete Section B below.

SECTION B: Other coverage information

Name and address of other coverage carrier

Subscriber ID number	Group number
Employer name	Carrier telephone number

SECTION C: Explanation of treatment (optional)

Please describe the services you received. Explain why treatment was not done at Kaiser Permanente.

Was an ambulance used?

Yes No

If "Yes," who called the ambulance?

Patient Kaiser Permanente Police/Fire Other:

Was the patient admitted to the hospital?

Yes No

If "Yes" – admit date (MM/DD/YYYY)

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If "Yes" – discharge date (MM/DD/YYYY)

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SECTION D: Required information for reimbursement

To prevent processing delays, you **MUST** provide the following information:

- 1. Proof of payment:** We need proof you paid the provider. Send us your receipt, bank statement, copies of original checks (front and back), or any other documents showing how much you paid the provider; AND
- 2. Provider's bill:** Send us a copy of the provider's bill you paid. Please include all pages and any detailed billing statements.
Or, if you do not have a copy of the bill, please provide the following information:

Name of patient and medical record number	
Dates of service	
Name of provider (doctor, hospital, ambulance service, pharmacy, laboratory, etc.)	
Address where service was provided (hospital address, doctor address, etc.)	
Services provided to you (X-ray, office visit, injection, prescription, etc.)	
Amount billed	

Note: All documents and information submitted must be legible or the form will be returned.

SECTION E: Cruise or foreign travel reimbursement required documentation

Was the service provided during a cruise or foreign travel? Yes No; If "No" please skip. If "Yes", please provide the following information.

- Proof of travel: Travel documents; such as a copy of airline tickets or a travel itinerary (optional)
- Copies of original, detailed bills of service (doctor, hospital, and prescriptions)
- Any related medical records, including copies of medical reports, hospital admission notes, emergency room notes, etc.
- Proof of payment for services received, including prescriptions (receipt or bank statement, copies of front and back of checks, or any other documents showing how much you paid the provider)

Note: All documents and information submitted must be legible or the form will be returned.

Patient signature

I certify that the information provided on this form is correct to the best of my knowledge. I authorize the release of all information related to the health care services I received on the dates listed on this form. I understand that this information is necessary to allow Kaiser Foundation Health Plan, Inc., to process my claim for payment.

Patient/Authorizing name (parent's signature if patient is a minor or legal dependent)

Patient/Authorizing signature (parent's signature if patient is a minor or legal dependent)

Date signed

Best contact/telephone number

Reimbursement mailing addresses and Member Services phone numbers

COLORADO

Claim Address
P.O. Box 373150
Denver, CO 80237-9998
Member Services
1-303-338-3800

GEORGIA

Claim Address
P.O. Box 370010
Denver, CO 80237-9998
Member Services
1-888-865-5813

CALIFORNIA - SCAL

Claim Address
P.O. Box 7004
Downey, CA 90242-7004
Member Services
1-800-464-4000

MD, DC, OR VA

Claim Address
P.O. Box 371860
Denver, CO 80237-9998
Member Services
1-800-777-7902

HAWAII

Claim Address
P.O. Box 378021
Denver, CO 80237-9998
Member Services
1-800-966-5955

CALIFORNIA - NCAL

Claim Address
P.O. Box 12923
Oakland, CA 94604-2923
Member Services
1-800-464-4000

NORTHWEST

Claim Address
P.O. Box 370050
Denver, CO 80237-9998
Member Services
1-800-813-2000

KP WASHINGTON

KPWA Claims Administration
P.O. Box 30766
Salt Lake City, UT 84130-0766
Member Services
1-888-767-4670

SELF-FUNDED MEMBERS

KPIC Self-Funded Claims Administration
P.O. Box 30547
Salt Lake City, UT 84130-0547
Member Services
1-800-533-1833