

Health Benefits E-News

Department of Human Resource Management

Office of State Health Benefits

February 17, 2023

Bon Secours Health System Leaving Optima Health

Bon Secours Health System has notified Optima Health, the Commonwealth's fully insured regional plan in the Hampton Roads area, that it will not extend its contract for health care services beyond March 1.

The [attached letter](#) has been sent to members impacted by this action. Certain Bon Secours hospitals, ancillary providers and physicians and select specialists in Tidewater and Richmond areas will no longer be covered in network under Optima Health benefits for care received on or after March 1.

These facilities will remain in-network under the Optima Health Vantage HMO:

- Rappahannock General Hospital
- Southside Regional Medical Center
- Southampton Memorial Hospital
- Southern Virginia Medical Center

To find alternative facilities and providers in the Optima Health network, members can look online at www.optimahealth.com/findadoc. Please note, Bon Secours hospitals will still display as in-network in the online and print directories up until the termination date.

If an agreement is not reached with Bon Secours, members will no longer have coverage for select Bon Secours hospitals, ancillary providers and physicians in Tidewater and Richmond after March 1. Standard transition of care protocols will remain in effect for members with approved prior authorizations, in their 2nd or 3rd trimester of pregnancy, in active treatment for chronic or acute medical conditions, or with hospitalizations. Optima Health will notify and work with these identified members to find appropriate in-network alternatives for their care, if necessary. OHB will notify Benefits Administrators of any updates or changes.

Benefits Administrator Training-Health Benefits Administration (Virtual)

This three hour virtual course is designed for agency human resources professionals, health Benefit Administrators and payroll employees whose job responsibilities require knowledge of the state's health benefits programs for active employees. The course provides a review of the policies and procedures for Active Employee State Health Benefits Program and the Flexible Benefits Program.

Dates: February 22 and 27, 2023

Time: 9am - 12pm

Location: Virtual

Instructor: Kevin M. Johnson

Please register by February 17 in the COVLC

Health Benefits Administration – Active Employee Health Benefits (2 day classroom version)

This two-day classroom course is designed for agency human resources professionals, health Benefits Administrators and payroll employees whose job responsibilities require specific and detailed knowledge of the state's health benefits programs for active employees. The course provides a review of the policies and procedures for the Active State Health Benefits Program and the Flexible Benefits Program.

Dates: March 13 and 14, 2023

Time: 8:30am – 4pm

Location: The POD: James Monroe Building 6th Floor, 101 N. 14th Street, Richmond, VA 23219

Instructor: Kevin M. Johnson

Please register by March 6 in the COVLC

If you have any questions please contact kevin.m.johnson@dhrm.virginia.gov.