

HEALTH BENEFITS E-NEWS

*Department of Human Resource Management
Office of Health Benefits*

October 28, 2022

New Name Coming for the State Health Plan Prescription Drug Benefit

COVA Care, COVA HDHP and COVA HealthAware plan members will see a new name beginning in January for their prescription drug benefit. The Anthem pharmacy benefit manager, IngenioRx, will change its name to CarelonRx on January 1, 2023.

The name change will not impact members' benefits, coverage, ID cards, or how they fill their prescriptions. Members can continue to fill their prescriptions at any in-network retail pharmacy. They will not need new prescriptions for current medications.

Members will notice the new name if they leverage home delivery and specialty pharmacy services. IngenioRx Home Delivery Pharmacy will become CarelonRx Mail and IngenioRx Specialty Pharmacy will become CarelonRx Specialty Pharmacy. Starting in October, members who already leverage these services will begin receiving package inserts alerting them to the name change that will go into effect January 1. From mid-November through mid-December, members using home delivery and specialty pharmacies will receive a letter reminding them of the pharmacy name change.

Members will continue to access their pharmacy information through anthem.com and via Sydney Health. If members have questions about their pharmacy benefits, they should call the number on the back of their ID card.

Optima Health Will Change Prescription Drug and Vision Vendors in 2023

Optima Health continuously looks for ways to improve benefits, services, and cost efficiencies for its members. As a result of these efforts, Optima has made the strategic decision to change its pharmacy benefit manager (PBM) from OptumRx® to Express Scripts® and vision services partner from Eyemed to VSP Vision Care (VSP).

All members will receive a new member ID card prior to January 1, 2023.

Members will experience little to no disruption in services with these new partnerships.

Optima Health will continue to provide the same high quality pharmacy and vision services.

Members can expect the following:

- Optima Health will continue to use Proprium for specialty tier 4 medications
- Continued access to a robust national pharmacy network
- Active pharmacy pre-authorizations automatically transferred
- A wider selection of vision providers with more access points and several retail locations
- Opportunity to participate in a discount program called Exam Plus Savings Pass

Optima Health will notify all members by letter before the changes are effective.

Please do not reply to this e-mail. You may send inquiries to the Office of Health Benefits mailbox at ohb@dhrm.virginia.gov