

HEALTH BENEFITS E-NEWS

*Department of Human Resource
Management
Office of Health Benefits*

April 23, 2020

Delta Dental ID Cards Mailed in Error

DHRM was notified that separate Delta Dental specific ID cards were mailed in error recently to a number of COVA Care, COVA HDHP, and COVA HealthAware plan participants. All affected participants will receive a letter from Delta Dental explaining the error.

Since the current member ID cards include the Delta Dental information, these cards should be destroyed as there may be discrepancies in coverage levels.

Please do not reply to this e-mail. You may send inquiries to the Office of Health Benefits mailbox at ohb@dhrm.virginia.gov