

HEALTH BENEFITS E-NEWS

*Department of Human Resource Management
Office of Health Benefits*

June 15, 2007

Update on Member Handbooks and ID Cards

Look for the following procedures this year relating to state health plan member handbooks and ID cards:

- Web versions of the 2007 COVA Care and COVA HDHP member handbooks incorporating changes to the plans for July 1 will be available soon on the DHRM and Anthem Web sites. There will be no new printed member handbooks this year or distribution of amendments to agencies. However, the COVA Care and COVA HDHP Notifications of Changes (amendments) will be inserted in 2006 member handbooks ordered and mailed to agencies after July 1.
- There will be no mass mailing of ID cards this year. Employees receive a new ID card only if they change plans outside of COVA Care or if the information on the card changes. Employees who add or remove covered dependents or change COVA Care options will keep the same ID card. If a replacement ID card is needed, employees in COVA Care or the COVA HDHP may call the ID Card Order Line at 1-866-587-6713. More information may be found on the DHRM Web site at www.dhrm.virginia.gov/hbenefits/missingids.htm.

Flexible Reimbursement Account Report Now in FTP Folders

The Open Enrollment report for Medical and Dependent Care flexible reimbursement accounts (FRAs) is now available in your agency's FTP folder. Look for the files named PM4202-00nnn-06132007.TXT, where nnn is your agency number. The report includes only FRA election information and only the elections as they appeared in the Benefits Eligibility System on May 24, 2007. Any changes made on your behalf by OHB after that date are not included. DHRM will again be working with the Department of Accounts to update the central payroll system (CIPPS) with the FRA election amounts prior to the certification of the first payroll for the new plan year.

Revised Retiree Fact Sheets Available Soon

Updated versions of the retiree fact sheets should be available on the DHRM Web site by July 1. The current links on the site have been disabled until the revised sheets can be posted. Thanks for your patience.

