

## ***HEALTH BENEFITS E-NEWS***

*Department of Human Resource Management  
Office of Health Benefits*

*July 17, 2007*

### ***2007 Open Enrollment Report Published***

In spring 2007, more than 15,000 individuals made Open Enrollment elections for health benefits and Flexible Reimbursements Accounts. Fifty-nine (59) percent used EmployeeDirect. Visit the DHRM Web site under the HR Community tab, Benefits Administration, Resources for a summary as well as details by activity and agency: [www.dhrm.virginia.gov/resources/benefitsadmin/OERReport2007.pdf](http://www.dhrm.virginia.gov/resources/benefitsadmin/OERReport2007.pdf). To compare this year's results to 2006, visit the Publications and Reports section under Resources and click on 2006 Open Enrollment Report.

### ***Member Handbooks Now Available on DHRM Web Site***

The Web versions of the 2007 COVA Care and COVA HDHP member handbooks are now posted on the DHRM Web site at <http://www.dhrm.virginia.gov/hbenefits/employeestoc.html> under the COVA Care and COVA HDHP links. There will be no new printed member handbooks this year or distribution of amendments to agencies, but the 2007 Notifications of Changes (amendments) will be inserted in 2006 member handbooks ordered from the mailing house and mailed to agencies.

### ***ID Card Mailing Process Updated for 2007***

Many Benefits Administrators have had questions about mailing of ID cards. Here is the process:

- Employees receive a new ID card only if they change plans or if the information on the card changes.
- Employees who add or remove covered dependents or change COVA Care options will keep the same ID card.
- If a replacement ID card is needed, employees in COVA Care or the COVA HDHP may call the ID Card Order Line at 1-866-587-6713. More information may be found on the DHRM Web site at [www.dhrm.virginia.gov/hbenefits/missingids.htm](http://www.dhrm.virginia.gov/hbenefits/missingids.htm).

### ***Answering Your Questions on the Medical Flex E-Z REIMBURSE Card***

The Office of Health Benefits has developed a list of Frequently Asked Questions on Flexible Reimbursement Accounts, including questions and answers on the new Medical FRA *E-Z REIMBURSE* card. The direct link on the DHRM Web site is [www.dhrm.virginia.gov/genbenefits/flex/flexfaqs.html](http://www.dhrm.virginia.gov/genbenefits/flex/flexfaqs.html).