**OHB 14-01, OHB 14-02, OHB 14-03**

**December 4, 2014 Addendum #2**

This addendum addresses questions and concerns identified after the issuance of Addendum #1 on November 25, 2014. The submission date remains unchanged. To clarify statements made in the pre-proposal meeting: The Commonwealth will award one contract for each RFP. If you are not able to provide all of the required services under an RFP, we recommend you partner with someone who can allow you to submit a comprehensive response. Please sign this addendum and include as a part of your submission package.

X

1. OHB 14-02, the geo access report access standards (I sent an e-mail to hnapdmbx@aon.com but it was undeliverable)

Answer: Section 6.4 of the RFP identifies the email addresses to use regarding this RFP. A Geo Access report will not be required for OHB14-02 at this time.

2. OHB 14-02, the updated claims that were requested at the pre-proposal meeting. I’m not sure how close we can get to vision only claims per month but that would be preferred.

Answer: There will be no additional claims information. Please use the claims and enrollment data provided.

3. Can you send the current vision administrative fee?

Answer: The vision rates are embedded in the medical rates and the incremental component is .93 PEPM.

4. We have a question regarding the standards of performance section of the above referenced Medical, Vision & Hearing RFP. We recognize the performance standards listed in the technical questionnaire for the Medicare Supplement RFP, items 91 – 100, are very similar to the performance standards in the Part D Prescription Drug RFP for Medicare eligible retirees in 2009. There is some overlap between these questions and the OHB14-01 Part D – Prescription drug wrap document. However, these questions are not showing in their entirety in the Part D RFP as they have in the past. They have also never been in a Medicare Supplement RFP. Lastly, these standards seem to be more suited to Part D than Medicare Supplement. Question: Should we proceed under the assumption that these questions were intended to be in OHB14-01, rather than OHB14-02?

Answer: The Performance Guarantee sections in both RFP OHB14-01 and OHB14-02 Questionnaires are meant to be completed as-is. With respect to the RFP OHB14-01 and OHB14-02 main document Sections 3.0 and the Questionnaires, generally the questionnaires will contain more specific items. Please respond to both (RFP main document via red-line; Questionnaire via line item response).

To the extent any specific performance item between the two documents may appear to differ, cross reference your replies in both documents, clearly stating the guarantee you are proposing.

5. Could you advise if there will be claim detail information on the above bid, similar to what was provided by Aon on Tuesday for the Part D RFP? Answer: There will be no additional claims information. Please use the claims and enrollment data provided.

The other item we believe is still outstanding is the geo-access document that would be coming from a third party (I think another part of Aon…the NAPD team). Perhaps, per question 70 of your Pre-bidder’s meeting notes, the claims detail is included with the Geo Access information, per the piece highlighted below. Answer: The required Geo Access materials will be provided this week.

*70. Network Access and Disruption*

*- Can you confirm when we will receive the Dental Network Access, Disruption and Reimbursement reports. When the above information is received, should all retirees be included for the Network Access report or just those currently enrolled in the dental plan?*

*Answer: As outlined in the technical questionnaire, offerors will be contacted by Aon's NAPD team with information necessary to complete Access, Disruption, and/or Discount Analysis.*

6. When should I expect to receive the geo and disruption files for the vision? I sent an e-mail to hnapdmbx@aon.com but it was undeliverable.

Answer: All attendees of the mandatory pre-proposal meeting have been provided necessary data. If you experience a technical problem with the data, use the contact information provided in the RFP.

7. Can you send the TLC vision plan design, a link to it or the best place to find it? Using various resources, I have come across more than one TLC vision plan design.

Answer: The best placed to see them all is in our Comparison of Benefits, <http://www.thelocalchoice.virginia.gov/planinfo/ComparisonofBenefits14_15.pdf>

8. Please confirm that no consultant commissions are to be included in the proposal.

Answer: All proposals will be evaluated based on the criteria set in section 6.7 of the RFPs. Total administrative cost is one component listed.

9. Below is pasted from the Geo Access and Disruption tab.

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| **Medicare Supplemental** |
| Affirm that you have received, completed, and submitted required Network Access Report to/from our NAPD Team ([hnapdmbx@aon.com](mailto:hnapdmbx@aon.com)). |

In previous RFPs, there was not a request for a Medicare Supplemental Network Access Report.  There has been for vision.  We suspect that is because there is no network for Medicare Supplement plans.  If Medicare pays as primary, the Med Supp plan pays as secondary.  The rare instances when Med Supp pays but Medicare does not would be instances when geographic access does not come into play, such as durable medical equipment (much of which is ordered online on telephonically) or out of country claims.

Should this question be omitted (or will we be advised that we should omit this when we are contacted by the above referenced NAPD team)?  In the event it remains as listed above, could you explain what instances geographic network access is relevant to Medicare Supplemental?

Answer: A Geo Access report will not be required for OHB14-02 at this time.