1. Who’s eligible for a premium reward?
   - All employees, non-Medicare retiree group participants and their spouses who are covered under the COVA Care or COVA HealthAware plans.
   - New or existing participants and their covered spouses can earn a reward at any time after plan enrollment.

2. What is the requirement to earn a premium reward, and how much can I earn by completing requirements for a premium reward?
   - Complete a Health Assessment. We strongly recommend printing off your completion confirmation.
   - The monthly premium will be reduced by $17 for an employee, non-Medicare retiree group participants or covered spouse through June 30, 2020 after completion of a health assessment.
   - When both the participant and the spouse participate, there’s a total savings of $34 per month. Even more important, participation is a step toward better health!

3. How do I complete the requirements?

   **To earn a Reward AFTER July 1, 2019:**

   - Complete a health assessment by the 15th of any month, and you will receive a reward in six to eight weeks.
   - Health Assessments completed between May 16, 2019, and June 30, 2019, should be submitted to ActiveHealth (see link/contact information).
   - Beginning July 1, 2019, visit the COVA Care or COVA HealthAware plan website to complete your online health assessment.
4. How long will it take for me to get my premium reward?
   - Your Premium Reward will be effective July 1, 2019, if you complete your Health Assessment from May 1, 2019 through May 15, 2019.
   - After May 15th, members can still earn a Premium Reward. See below for more details on the effective dates:
     - Complete Health Assessment by 6/15, and the reward is effective 8/1.
     - Complete Health Assessment on or after 6/16, and the reward is effective 9/1.
     - Refer to the DRHM website for a full chart regarding effective dates.

5. If I'm currently receiving a premium reward, what will happen at the end of this plan year (June 30, 2019) if I take no action?
   - Anyone who is receiving a premium reward based on fulfilling current requirements will keep their reward through June 30, 2019.
   - If the new requirement has not been met, the premium reward will stop effective July 1, 2019. (See question #3).

6. How do I confirm if I’ve earned the Premium Reward credit?
   - Check the completion date of your Health Assessment by viewing your Health Assessment completion certificate located in the Messages section on MyActiveHealth.com/COVA through July 31, 2019.
   - After 7/1/2019, your health plan will administer your health assessment. Print off the completion confirmation.

7. How can I confirm that I am receiving the Premium Reward?
   - Review the health care premium amount on your paystub. See next question to resolve an issue.

8. Think you’ve earned a premium reward, but you’re not receiving it? Contact your agency Benefits Administrator and provide proof that you have completed the health assessment.
   - Remember you have until July 31, 2019 to visit the Messages Center on MyActiveHealth.com/COVA and download an electronic copy and/or print your Health Assessment completion certificate. Provide this to your Benefits Administrator.
   - Provide evidence to your agency Benefits Administrator of your completion of the health assessment.