

HEALTH BENEFITS E-NEWS

*Department of Human Resource
Management
Office of Health Benefits*

November 7, 2014

Anthem Will Notify Health FSA Participants About Suspected Third Party Breach

On November 4, 2014, Anthem notified the Department of Human Resource Management's Office of Health Benefits that the *Elite VISA* benefit cards of 47 Health Flexible Spending Account participants were involved in a potential security breach by a third party. Anthem was informed of this suspected security breach by a third party payment services provider's network on October 24. The suspected breach took place between September 3, 2014, and October 8, 2014.

As a precaution, Anthem will mail the attached notification letter on November 10 to all impacted participants, advising them that their current cards will be deactivated and new cards will be issued within 10 business days of the letter date.

The letter also includes contact information if the participant suspects any fraudulent activity on the card.

Immediate Action Required Regarding Dependents Who Lose Eligibility at Year-End

BA Memo #14-06 sent in October provided instructions and sample letters for communicating with employees and retiree group members whose dependents reach age 26 by the end of the year and are ineligible for health coverage. It is crucial that these letters are sent as soon as possible. This will provide plan members as much time as possible to submit requests on incapacitated dependents to the appropriate claims administrator.

If you have difficulty accessing the report from HuRMan showing your agency's affected employees, retiree group members and dependents, or need technical support, contact the DHRM Help Desk at ihelp@dhrm.virginia.gov.

Please do not reply to this e-mail. You may send inquiries to the Office of Health Benefits mailbox at ohb@dhrm.virginia.gov.