

# **HEALTH BENEFITS E-NEWS EXTRA**

*Department of Human Resource  
Management  
Office of Health Benefits*

**October 13, 2017**

## **Class Action Settlement Related to 2015 Anthem Breach**

Employees may have received the class action settlement information related to the [Anthem breach in 2015](#). The settlement class action is being handled by a third party settlement administrator, Kurtzman Caron Consultants (KCC), who is providing all information on the settlement. Anthem is not handling the administration of the settlement agreement benefits. Inquiries and requests should be directed to KCC, who is the primary resource for information about the settlement agreement. Members can go to [www.databreach-settlement.com](http://www.databreach-settlement.com), [www.databreach-settlement.com/pdf/AAB\\_NOT\\_web.pdf](http://www.databreach-settlement.com/pdf/AAB_NOT_web.pdf) or call 1-855-636-6136 for information. They can also reference [anthemfacts.com](http://anthemfacts.com) or [antheinforma.com](http://antheinforma.com) (Spanish site) for additional details.

## **Augusta Health Medical Center and Medical Group**

The Augusta Health Medical Center (community hospital) and Medical Group (physicians' group owned and employed by the hospital) agreements with Anthem are set to expire on December 31, 2017 and January 31, 2018, respectively. Anthem received written notification that Augusta Health Medical Center will terminate their agreement, effective January 1, 2018, and that the Augusta Health Medical Group will end their agreement effective February 1, 2018. Anthem is continuing to negotiate with the hospital and provider group. It is important to note that Augusta Health and Augusta Medical Group have **NOT** terminated the professional or institutional **ancillary providers** contracted under the specialty of durable medical equipment (DME), audiology, physical therapy, home health, independent laboratory or hospice.

The Office of Health Benefits will continue to provide updates as information becomes available.

## **New Emergency Room Brochure Debuts This Month**

A new quarterly brochure will replace current monthly letters targeting members who use the emergency room for non-emergency visits. The goal of this new communications approach is to educate these members on better alternatives to get quick, appropriate and cost-effective care when they need to see a doctor right away, but it's not a life-threatening emergency. The new brochure is at [http://www.dhrm.virginia.gov/docs/default-source/benefitsdocuments/ohb/anthem-see-a-doctor-mailer-a10283-\(8\).pdf](http://www.dhrm.virginia.gov/docs/default-source/benefitsdocuments/ohb/anthem-see-a-doctor-mailer-a10283-(8).pdf).

## **Kaiser Permanente Medical Loss Ratio Rebates**

DHRM is aware of a letter issued by the Kaiser Permanente HMO to members regarding Medical Loss Ratio rebates. We are in the process of determining the amount of the individual rebates. The rebates will be distributed as soon as possible and our office will be providing specific information to the affected employing agencies.

***Please do not reply to this e-mail. You may send inquiries to the Office of Health Benefits mailbox at [ohb@dhrm.virginia.gov](mailto:ohb@dhrm.virginia.gov).***