HEALTH BENEFITS E-NEWS EXTRA

Department of Human Resource Management
Office of Health Benefits

December 17, 2018

Anthem Microsite Refreshed for Enhanced User Experience

When visiting the Anthem website, COVA Care, COVA HDHP, Flexible Spending Account (FSA) and state Medicare-coordinating plan members will see a whole new look. The new site launched on December 14 looks and works well on mobile, tablet and desktop computers. Members can continue to locate health plan benefits and health and wellness information. The Web address (www.anthem.com/cova), content, and log-in has not changed.

The site features easy-to-find important phone numbers, forms, and links to **anthem.com** for personal information like claims or a temporary ID card. You'll also find quick links to the Employee Assistance Program, Active Health, CommonHealth, and much more – all at the refreshed www.anthem.com/cova website.

Plan Year Incorrect on Anthem Explanation of Benefits (EOB)

Anthem plan members in COVA Care, the COVA HDHP and the LODA Plans 1 and 2 may notice an incorrect plan year on their Explanations of Benefits (EOBs). Anthem understands that the correct plan year is July 1, 2018, through June 30, 2019, and has assured the Office of Health Benefits that this has no impact on the accrual of your deductible and out-of-pocket expenses.

Anthem is working to correct the plan year dates.

Please do not reply to this e-mail. You may send inquiries to the Office of Health Benefits mailbox at ohb@dhrm.virginia.gov.